

**From:** [Stark, David](#)  
**To:** [Valli Finney](#); [Bateman, Andrew](#); [Mustian, Ben](#); [Grube-Lybarker, Carri](#); [Hall, Roger](#); [Samuel Wellborn](#); [Jacqueline Wilson](#); [PSC Contact](#)  
**Cc:** [Katie Brown](#); [Robinson, Camal O.](#); [McNeely, Lyndsay](#); [Walton, Kimberly](#)  
**Subject:** RE: [External] Re: FILED: Duke Energy Progress, LLC's Letter Requesting Hearing Officer Directive - PSCSC Docket 2021-363-E  
**Date:** Tuesday, March 8, 2022 9:12:42 AM

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Ms. Finney and all other Parties:

In the communication below, Ms. Finney says: "By them cutting us off, I had to find a way to pay more that one month, which strapped me financially, since I can no longer work."

By this statement, am I to understand that Ms. Finney had service terminated during the time her Complaint was (and is) pending before the Commission? I am merely seeking clarification on this point; I would assume that this is referencing the matter at the center of the Complaint – not a termination of service.

Nevertheless, if I could get clarification on this, I would appreciate it.

-David Stark

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**From:** Valli Finney <vallimfinney@yahoo.com>  
**Sent:** Monday, March 7, 2022 4:37 PM  
**To:** Bateman, Andrew <abateman@ors.sc.gov>; Mustian, Ben <bmustian@ors.sc.gov>; Grube-Lybarker, Carri <clybarker@scconsumer.gov>; Hall, Roger <rhall@scconsumer.gov>; Samuel Wellborn <sam.wellborn@duke-energy.com>; Stark, David <david.stark@psc.sc.gov>; Jacqueline Wilson <Jacqueline.Wilson@duke-energy.com>  
**Cc:** Katie Brown <katie.brown2@duke-energy.com>; Robinson, Camal O. <camal.robinson@duke-energy.com>; McNeely, Lyndsay <lyndsay.mcneely@duke-energy.com>; Walton, Kimberly <kimberly.walton@duke-energy.com>  
**Subject:** [External] Re: FILED: Duke Energy Progress, LLC's Letter Requesting Hearing Officer Directive - PSCSC Docket 2021-363-E

Interesting in that I seldom check my email and Duke keeps stating they have sent all this stuff to me via mail, too, which I haven't received but a couple of things from them. By them cutting us off, I had to find a way to pay more that one month, which strapped me financially, since I can no longer work. Had they done it properly, I wouldn't have had any issues with them

On Monday, March 7, 2022, 04:31:42 PM EST, Wilson, Jacqueline <[jacqueline.wilson@duke-energy.com](mailto:jacqueline.wilson@duke-energy.com)> wrote:

All,

Attached please find Duke Energy Progress, LLC's Letter Requesting Hearing Officer Directive, which was filed today with the PSCSC in Docket No. 2021-363-E (*Valli Finney, Complainant/Petitioner v. Duke Energy Progress, LLC, Defendant/Respondent*).

Thanks.

Jackie Wilson

**Jacqueline Wilson, CP**

Senior Legal Administrative Assistant to Camal O. Robinson, Sam Wellborn, and Katie Brown

Duke Energy Corporation | 40 W Broad Street | Mail Code DSC | Greenville, SC 29601

O: 864-370-5046 | [Jacqueline.Wilson@duke-energy.com](mailto:Jacqueline.Wilson@duke-energy.com)



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## E-Filing Status Notification

### Status: Received

An E-Filing submitted on 3/7/2022 at 4:26 PM has been received. You will receive another status update when it has been reviewed.

### Summary of E-Filing

E-Filing Detail	
Confirmation Number:	32725
Received:	3/7/2022 at 4:26 PM

Docket Num:	2021-363-E
Summary:	Duke Energy Progress, LLC's Letter Requesting Hearing Officer Directive
Contact Name/Organization:	Jacqueline Wilson / Duke Energy Progress, LLC
Contact Email:	<a href="mailto:jacqueline.wilson@duke-energy.com">jacqueline.wilson@duke-energy.com</a>
On Behalf Of:	Katie M. Brown
Uploaded File(s):	<a href="#">DEP Letter Requesting Hearing Officer Directive.pdf</a>

The Public Service Commission of South Carolina